

<p>Background</p> <ul style="list-style-type: none"> To improve quality, we need the participation of all related members. Standardized processes are difficult to establish, but necessary to gain the full benefit of TDS 		<p>Objective</p> <p>To improve quality, to clarify initial and durability quality for entire organization</p>													
<p>Phase</p>		<p>Who</p> <table border="1"> <thead> <tr> <th>Phase</th> <th>Project Leader</th> <th>Design</th> <th>---</th> <th>Production Engineering</th> <th>Coordinator</th> </tr> </thead> <tbody> <tr> <td>All</td> <td>Y</td> <td>Y</td> <td>---</td> <td>Y</td> <td>Quality assurance</td> </tr> </tbody> </table>		Phase	Project Leader	Design	---	Production Engineering	Coordinator	All	Y	Y	---	Y	Quality assurance
Phase	Project Leader	Design	---	Production Engineering	Coordinator										
All	Y	Y	---	Y	Quality assurance										
<p>Procedure</p> <ol style="list-style-type: none"> Following chart show a example of control chart At first, clarify the role of quality assurance and quality control Also customer service need different role with quality assurance 															
<p>Output</p> <ul style="list-style-type: none"> Quality control chart Work standard document 		<p>Result</p> <p>Project Results: Lead-time reduction with fewer resources</p> <ul style="list-style-type: none"> Zero defect Zero market claim Zero warranty clam <ul style="list-style-type: none"> Front Loading Significantly reduced resource use Elimination of re-work, and its follow-on effects 													
<p>Comments</p> <ul style="list-style-type: none"> Without joining entire organization starting from planning, design, engineering, production and sales & service quality improvement is difficult Under CEO, we need the direct organization for quality improvement <u>Quality into Process</u> is the latest method, detail at "8. Feedback system" 															